## GUIDE FOR EXTERNAL USERS: ACCESS A WMO SHAREPOINT FOLDER

This guide is intended for individuals who have received a notification from WMO about the sharing of a SharePoint folder. Follow the steps below:

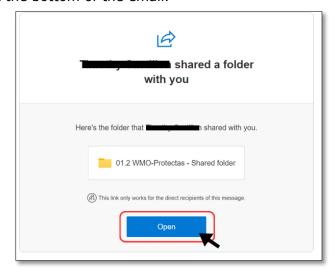
## **KEEP THIS IN MIND FIRST!**

- **Check your email Spam Folder:** Ensure the notification email and the code email are not in your spam or junk folder.
- **Browser signed in:** make sure the browser you are using to access the folder is not logged in with a different email address. For example, with Google Chrome, you might have your personal email logged in. Sign out or make you log into the right profile.
- **Browser Compatibility:** this should work with all browsers, but if you still have issues, consider using Edge or Chrome.
- **Contact WMO:** If the issue persists, reach out to your WMO contact for assistance. Provide details such as the error message received and the steps you've taken.

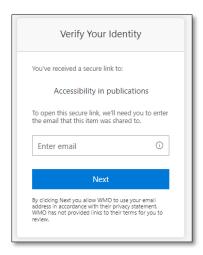
## **HOW TO ACCESS THE SHARED FOLDER:**

When you receive a notification from WMO that a folder has been shared with you, follow these steps:

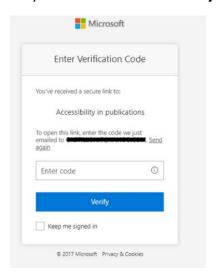
1. Click **Open** at the bottom of the email.



- If you have done this process in the past, your email has already been authenticated by WMO, so you are done! Simply add this URL to your favorites or bookmark it to access it in the future.
- If this is the first time you do this, you are almost there:
  - 1. When you click on 'Open', you will be redirected to a verify your identity. Enter your email address and click **Next**.



- 2. Go to your email inbox and look for the code that was sent to you (it might take a while to receive it).
- 3. Enter the code from your email and click Verify.



- 4. Once completed, a new tab will open, guiding you to the folder.
- 5. Add this URL to your favorites or bookmark it. This will make accessing it in the future more convenient.